



ARE YOU SENDING YOUR RAILROAD MEDICARE CLAIMS VIA DIALUP MODEM?

Effective June 1, 2014, Railroad Medicare will no longer accept claims submitted **via modem**. Genius Solutions has reached out to many of the clearinghouses that we work with in order to give you some options.

You should first check with your current clearinghouse to see if they will allow submission of Railroad Medicare claims. **If you are already submitting your Railroad Medicare claims via a clearinghouse then you will not need to take any action.** If you don't have a clearinghouse in which you can submit Railroad Medicare claims, we would recommend Office Ally for those claims.

We have put together some information that we gathered from Office Ally, and at this time, they have given us the following information regarding costs (**please verify these costs when discussing your options with Office Ally**).

- If you plan on using Office Ally for Railroad Medicare claims and submit 12 or more claims a month, Office Ally will charge you \$19.95 a month for the months you send claims.
- If you plan on submitting less than 12 claims Office Ally will not charge.
- If you plan on sending other claims, in addition to Railroad Medicare, Office Ally will charge the above costs, if 50% or more of your claims are going to government entities.
 - Government entities are non-private insurance companies such as Railroad Medicare, Medicare, Medicare Plus Blue, Medicare Advantage, or other state insurance such as those that fall in the Medicaid category.

If you are interested in submitting Railroad Medicare claims through Office Ally, please contact Office Ally at 360-975-7000 and choose Option 3. Once you have signed up you can contact our support department to set up your THOMAS system to prepare claims.

Certain providers are exempt from having to send Railroad Medicare claims electronically. A provider may submit paper claims if they have less than 10 full time employees in their office, and they are a non-institutional provider. If you feel that you fall within those parameters, please contact Railroad Medicare at 1-888-355-9165 for information on the exemption.

Genius Solutions Support Department